

KASKO | INSURANCE

Products

AllInOne, Ultrabook, CoreBook, Tablet, Mini PC.



Terms of purchase

Kasko insurance must be purchased at the same time as the product and activated within 30 days.

Product Description

1 year national protection against accidental damage, starting from the date on the purchase document of the product.

The maximum guarantee limit for all requests during the year of validity of the service is equal to the industrial cost of the product.

Country of validity

Italy

General conditions

The terms and conditions of the **MICROTECH Retail Italia** standard warranty apply to the extent that they do not contradict this document.

Regarding the terms of the **MICROTECH Retail Italia** standard guarantee at a national level, consult the contents of the guarantee supplied with the **MICROTECH Retail Italia** product in possession.

The **MICROTECH Kasko** guarantee is intended for MICROTECH products and is applicable and usable only in the country in which they were purchased.

The **MICROTECH Kasko** guarantee is an update of the standard guarantee of the product and the assistance period is calculated starting from the date present on the product purchase document.

It is necessary to keep the proof of purchase of the product.

This manufacturer's warranty is provided regardless of the relevant legislation in force in the country of purchase and does not prejudice or limit the consumer's rights in any way.

Service Guarantee

This **MICROTECH Kasko** guarantee is valid only in the country of purchase of the product, as indicated in the "Country of validity".

This **MICROTECH Kasko** guarantee provides the guarantee for the following accidental damages that could occur during normal use of the product:

- Drops or other shocks
- Liquids spilled on or in the product
- Power surges
- Accidental breakage

This **MICROTECH Kasko** guarantee does not provide a guarantee for the exclusions specified in the Section.

The total cost of the repair services provided on the basis of this **MICROTECH Kasko warranty** (for a single event or the sum of several events for the same product during the Service warranty year), cannot be greater than the industrial value of the product.

This **MICROTECH Insurance** applies only to the original hardware of MICROTECH products, not including software, MICROTECH factory installed components, external devices, accessories and consumables that are prone to wear and tear included with the product, including, but not limited to, to carrying bags, support disks, cables and mice. The battery warranty period remains subject to the standard warranty received with the product.

All components or products repaired or replaced by **MICROTECH Retail Italia** or by MICROTECH Retail Italia authorized representatives will remain under warranty for the remaining period of its validity or for a period of no less than three months.

To the extent permitted by applicable laws, **MICROTECH Retail Italia** and is not liable for any incidental, special or consequential damages.

The extended service provided by this package does not include international support.

The submission of a request to use the Service is subject to prior validation and approval by **MICROTECH Retail Italia**. In order to be able to submit a claim under the terms of this Kasko guarantee, it is necessary to provide an explanation of the place and time in which the accident occurred, as well as a detailed description of the accident. The request will be rejected if such information or the requested documentation is not provided.

Situations of Exclusion

In addition to the other exclusions and limitations expressly indicated in this document, the Microtech Kasko guarantee does not apply to software problems or circumstances arising from or connected to the following causes:

Tampering, repair and alteration of the product by unauthorized personnel;

Alteration, deletion or removal of the product serial number;

Product damage caused by war, terrorism, fire, natural disaster, misuse or abuse, neglect or improper maintenance, or use in abnormal conditions, obsolescence, rust, change in color, texture or finish, wear damage, gradual deterioration;

Fraud, theft, unjustified disappearance or willful act;

Superficial damage (accidental or otherwise) to the system, with no impact on the operation and functioning of the product;

Damage caused by installation or connection with an authorized unsigned device;

Damage caused by improper installation or connection with a peripheral, such as a printer, optical drive, network card, or USB device;

Damage resulting from use that does not comply with the criteria or operating and storage conditions indicated in the product user manual;

Damage deriving from the use of spare parts not manufactured, sold and installed by Microtech;

Damage to or loss of programs, data or removable storage media, or costs resulting from the recovery of programs or data;

Damage resulting from third party software or viruses;

Loss of software or data occurring during repair or replacement.

Service Name:	Microtech Kasko (1 Year National Accidental Damage Protection)
Products:	AllInOne, Ultrabook, CoreBook, Tablet, Mini PC.
Description of service:	1 year national protection against accidental damage, starting from the date on the purchase document of the product.
Warranty and deductible:	The maximum guarantee limit for all requests throughout the year of validity of the service is equal to the industrial cost of the product. The deductible is 50 euros (VAT included) for each request.
Country of validity:	Italy
Microtech Italia T.:	+39 02 472663
Service timetable assistance:	09:00 / 13:00 – 14:00 / 18:00 lun-ven
Service Guarantee:	National

<https://microtech.store/?lang=en>

Microtech Retail Italia S.r.l

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