

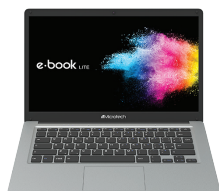
KASKO

INSURANCE



Products

Ultrabook, CoreBook, Tablet, Mini PC.



Terms of purchase

- ◆ Kasko insurance must be purchased together with the product and activated within 30 days.



Product description

- ◆ National protection for **1 year** from accidental damage, starting from the date shown on the product purchase document.
The maximum guarantee limit for all requests during the year of validity of the service is equal to the industrial cost of the product.



Country of validity

- ◆ Italy



General conditions

- ◆ The terms and conditions of the MICROTECH Retail Italia standard guarantee apply to the extent that they do not contradict this document.
Regarding the terms of the MICROTECH Retail Italia standard guarantee at national level, consult the contents of the guarantee provided with the MICROTECH Retail Italia product in your possession.
- ◆ The MICROTECH Kasko guarantee is intended for MICROTECH products and is applicable and usable only in the country in which they were purchased.
- ◆ The MICROTECH Kasko warranty is an upgrade of the standard product warranty and the service period is calculated starting from the date shown on the product purchase document.
- ◆ It is necessary to keep the proof of purchase of the product.
- ◆ This manufacturer's warranty is provided regardless of the relevant legislation in force in the country of purchase and does not prejudice or limit in any way the consumer's rights



Service Guarantee

- ◆ This MICROTECH Kasko warranty is valid only in the country of purchase of the product, as indicated in the "Country of validity".
- ◆ This MICROTECH Kasko warranty provides the warranty for the following accidental damage that may occur during normal use of the product:

- Falls or other shocks
- Liquids spilled on or into the product
- Power peaks
- Accidental breakages

This MICROTECH Kasko warranty does not provide warranty for the exclusions specified in the Section.

The total cost of the repair services provided under this MICROTECH Kasko warranty (for a single event or sum of multiple events for the same product during the warranty year of the Service), cannot be greater than the industrial value of the product.

- ◆ This MICROTECH Kasko warranty is applicable only to the original hardware of MICROTECH products, not including software, components not factory installed by MICROTECH, external devices, accessories and easy-to-wear gifts supplied with the product, including, but not limited to carrying bags, support discs, cables and mice. The warranty period of the battery remains subject to the standard warranty received with the product.
- ◆ All components or products repaired or replaced by MICROTECH Retail Italia or by authorized MICROTECH Retail Italia representatives will remain under warranty for the remainder of its validity or for a period of not less than three months.
- ◆ To the extent permitted by applicable laws, MICROTECH Retail Italia and is not responsible for any accidental, special or consequential damages.
- ◆ The extension of the service provided by this package does not include international support.
- ◆ The submission of a request for use of the Service is subject to prior validation and approval by MICROTECH Retail Italia. In order to submit a request under the terms of this Kasko warranty, it is necessary to provide an explanation of the place and time in which the accident occurred, as well as a detailed description of the accident. The request will be refused if such information or the required documentation is not provided.



Situations of Exclusion

In addition to the other exclusions and limitations explicitly indicated in this document, the Microtech Kasko warranty does not apply to software problems or circumstances that derive from or are connected to the following causes:

- ◆ Tampering, repair and alteration of the product by unauthorized personnel;
- ◆ Alteration, deletion or removal of the product serial number;

- ◆ Damage to the product caused by war, terrorism, fire, natural disaster, misuse or abuse, neglect or improper maintenance, or use under abnormal conditions, obsolescence, rust, color change, texture or finish, wear damage, gradual deterioration;
- ◆ Fraud, theft, unjustified disappearance or willful act;
- ◆ Superficial damage (accidental or otherwise) to the system, without any impact on the operation and functioning of the product;
- ◆ Damage caused by installation or connection with an authorized unsigned device;
- ◆ Damage caused by improper installation or connection with a peripheral, such as a printer, optical drive, network card, or USB device;
- ◆ Damage resulting from use that does not comply with the criteria or operating and storage conditions indicated in the product user manual;
- ◆ Damage resulting from the use of spare parts not manufactured, sold and installed by Microtech;
- ◆ Damage or loss of programs, data or removable storage media, or the costs of recovering programs or data;
- ◆ Damage resulting from third party software or viruses;
- ◆ Loss of software or data occurring during repair or replacement.

Service Name:	Microtech Kasko (1 year national protection from accidental damage)
Products:	Ultrabook, CoreBook, Tablet, Mini PC.
Description of service:	National protection for 1 year from accidental damage, starting from the date shown on the product purchase document.
Warranty and deductible:	The maximum guarantee limit for all requests throughout the year validity of the service is equal to the industrial cost of the product. The deductible is 50 euros (VAT included) for each request. National
Country of validity:	Italy
Microtech Italia T.:	+39 02 472663
Service hours assistance:	09:00 / 13:00 – 14:00 / 18:00 lun-ven
Service guarantee:	National

<https://microtech.store>

Microtech Retail Italia S.r.l

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